# VAN TON-QUINLIVAN Foreword by Marina Gorbis, Institute for the Future VOCK Force Rx

Agile and Inclusive Strategies for Employers, Educators and Workers in Unsettled Times

> Connecting People with the Right Skills for the Right Jobs

### Workforce Solutions for Unsettled Times

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Economy

#### Why America has 8.4 million unemployed when there are 10 million job openings

The economy is undergoing massive changes. There's a big mismatch at the moment between the jobs available and what workers want.

C Listen to article 11 min



#### MOST READ ECONOMY



- Poverty fell overall in 2020 due to massive stimulus checks and unemployment aid, U.S. Census says
- 2 Prices rise 5.3 percent in August over last year, in early sign that inflation could be easing



3 Robot vacuums are learning to avoid dog poop. But that's not all they can see.



 Why America has 8.4 million unemployed when there are 10 million job openings

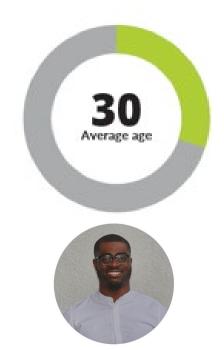


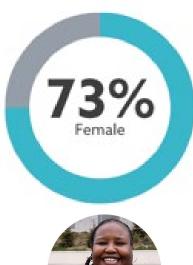
5 In a new documentary, Alanis Morissette makes multiple



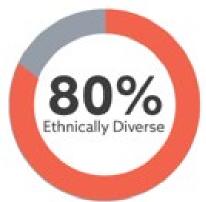
### We make education journeys into allied health career possible by growing the talent that employers need and creating a path to opportunity that workers want.

















### The 3-Legged Stool

of Workforce Development



### Making the Fire Hose and the Garden Hose Work Together



- ✓ Take the lead
- ✓ Establish hiring requirements
- ✓ Hire
- ✓ Form a consortia to aggregate jobs
  - Across divisions
  - Suppliers
  - Adjacent industries
  - Competitors

#### **Stacking Credentials to Create On-Ramps and Off-Ramps**



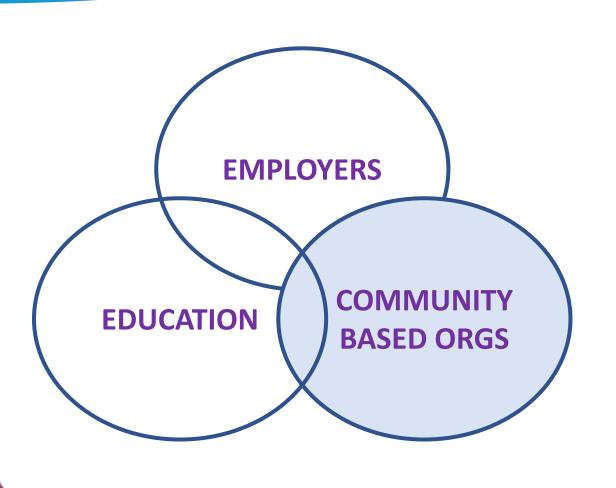
#### ✓ Close the gap

- 2-year colleges
- 4-year universities
- Online platforms
- Employer training
- Apprenticeships
- Other

#### ✓ Unbundle/rebundle education

- Competencies
- Courses
- Badges
- Certificates
- Degrees

### Making the Fire Hose and the Garden Hose Work Together



- ✓ Outreach
- ✓ Screening
- ✓ Case Management

#### **Examples:**

ReadyCT

**Boys & Girls Club** 

**Urban League** 

**Jewish Vocational Services** 

**United Way** 

YouthBuild

4-H

Workforce boards

Other...

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### **Ecosystem of the Willing**

Team Sport, not an Individual One

### **Portability**

Financing, Learning Records and Other Assets

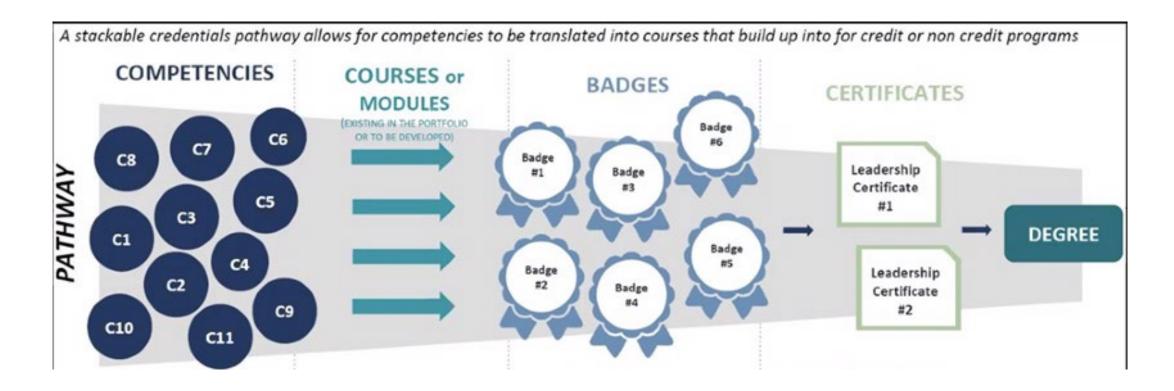
### **Continuous Learning**

Innovation Leaders as Bellwethers of Shifts

### Instructional Redesign

Employability, Modularity & Stackability

### **Stacking Credentials to Create On-Ramps and Off-Ramps**



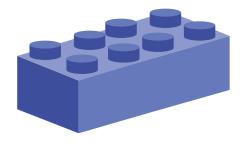
Source: NCRN Webinar

## Applying the Best Practices

### First Job – Sterile Processing Tech



Soft Skills - Human Touch Healthcare



Sterile Processing Tech Program



**Live Student Navigators** 



**Career Counseling** 



**Data Science** 

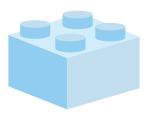


Tuition Scholarship



### **Applying the Best Practices**

Next Job – Surgical Tech



Live Student Navigators +



**Tuition Forgiveness** 

**Career Counseling** 

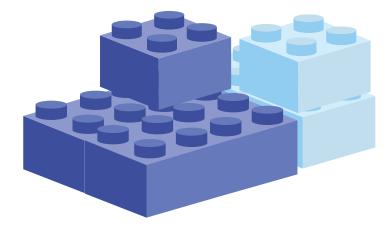


Surgical Tech Program



Work Experience +





Sterile Processing Tech Program

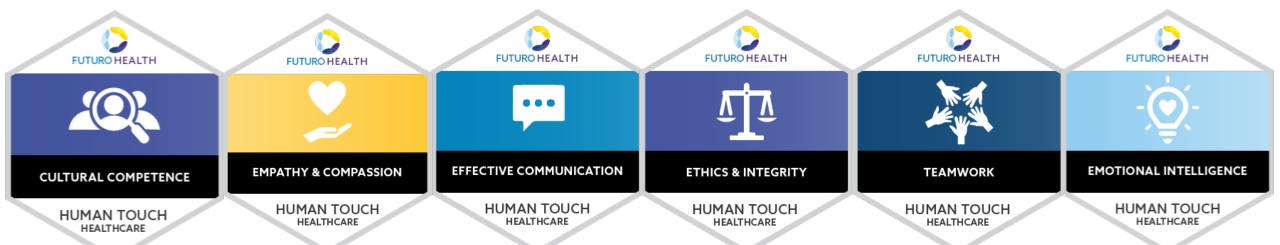




# Applying the framework: "soft skills"

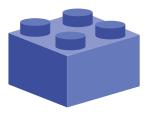


Human Touch Healthcare™

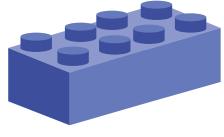




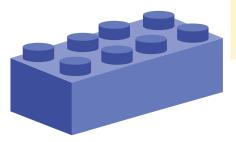
### Health IT Specialist



Soft Skills - Human Touch Healthcare



Google IT Certification



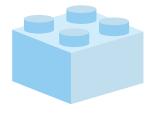
John Hopkin's Health IT Course



**Live Student Navigators** 



**Career Counseling** 



**Data Science** 



Tuition Scholarship



## Applying the Best Practices

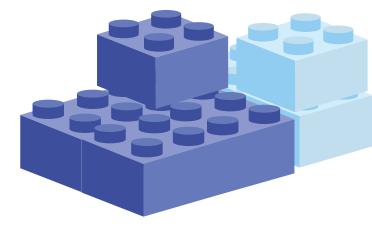
Health IT Specialist to Advanced Roles



BS Data Science BS Cybersecurity BS Computer Science



MS in Health Informatics



**Health IT Specialist** 







Licensed Clinical Social Worker LCSW

Social Work BA

Addiction Studies AS
Social and Behavioral Sciences AA



**Behavioral & Mental Health** 

Community Health Work w Behavioral Health Emphasis Peer Support Specialist \*

\*Alcohol & Drug Counselor

turo Health 18



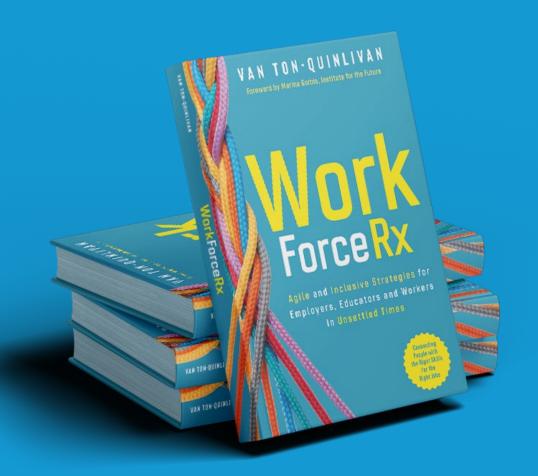
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