



Scan this code or visit  
[cbia.biz/recovermyid](https://cbia.biz/recovermyid)  
to learn more about  
recovery services.

## **Were you a victim of identity theft?**

**Call 800.487.0160**

You're covered by identity theft recovery services from defend-ID through your employer-provided life insurance plan. Follow these instructions to get started.

1. Call 800.487.0160 and identify yourself as a CBIA Health Connections customer. You will be assigned a personal identity theft recovery advocate who will:
  - a. Gather information about the theft and any recovery steps you may have already taken.
  - b. Determine the best recovery solution and work on your behalf toward a resolution. Your advocate knows exactly who to call at businesses, banks, and credit bureaus, and which forms to file.
2. Follow the guidance of your advocate throughout the entire process.