

Member Engagement

NaVcare: Intuitive Navigation Personalized Guidance Throughout Your Journey

Do you have a question about your health plan, your care coordination, your provider or your bill? Through CBIA Health Connections, you have access to Vālenz® Health and its dedicated team of NaVcare navigators. With deep expertise in your coverage and benefits, our navigators enhance your experience and help chart your path to smarter, better, faster healthcare. You're just one phone call away from answers to your questions:

