



Access Your Health Plan Anytime, Anywhere

Self-Service Online Tool

CBIA Health Connections provides a secure, HIPAA-compliant online member portal for easy access to your health plan information. Log in anytime to review your benefits, print an ID card, and check a claim's status.

Use This Online Tool to:

- ✓ View paid claim information
- ✓ Check eligibility status
- ✓ Retrieve plan summary anytime, anywhere
- ✓ Access online customer service
- ✓ Download a PDF ID Card
- ✓ And much, much more!

FAQ's

Does it cost anything?

No! This online portal is a free service offered by S&S Health.

How current is the information?

Paid claim and eligibility information are updated daily.

Is the information secure?

The claim and eligibility information and your profile are managed in a system that meets the requirements as set forth by HIPAA for privacy and security of personal health information.

Create Your Account in Minutes

To create an account, you will need your Member ID (as shown on your ID card) or Social Security Number (SSN).

- Go to <https://secure.healthx.com/sshealthcare.asp> and click "Create Account" on the login screen
- Accept the License Agreement, then click "Next"
- Enter your Member ID or SSN, First Name, Last Name, and Date of Birth, then proceed by selecting "Next"
- Create a Username and Password, enter your Email Address, and set up three security questions
- Choose your preferred language, then click "Next"

Once you've completed the sign-up process, you can log in anytime to check claims, verify eligibility, and manage your benefits online.

CBIA's Health Connections member portal is provided by S&S HealthCare Strategies



Still have questions? Contact us today!

